A Guide to Thoughtful Communications for Tourism Partners

in Ontario's Southwest

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Ask yourself these questions before communicating with potential travellers.

- 1. Who could this impact?
- Residents
- **Businesses**
- **Visitors**
- Nature
- Underrepresented groups
- 2. Can the area or attraction accommodate an increase in visitation?
- Yes
- No
- How do you know what you are sharing is accurate?
- You've referenced credible sources.
- You've consulted with experts.
- You've seen it with your own eyes.
- You've completed primary research.
- Are you the appropriate messenger for this information?
- Yes
- No

- 4. Is there a potential for misunderstanding?
- Your imagery fairly represents what people will see if they visit.
- All important information/context is included.
- You aren't using jargon that may greenwash, whitewash, or misrepresent the destination.
- You've tried to anticipate other ways the public could perceive the information you are sharing and will make changes if necessary.

